

### **SHIPPING & REFUND POLICY**

All orders will be processed within 1-2 days of receipt of confirmation. You will receive notification of any delay or cancellation of your order. If you are not fully satisfied with the shipping, handling, or content of your order, we must be notified within 72 hours of delivery. Unopened parcels damaged due to shipping and/or handling will be replaced. Damaged goods must be returned to receive credit for replacement. All Claims will be considered on an individual basis. Circumstances may vary. For Customer Service contact [ref.treats@gmail.com](mailto:ref.treats@gmail.com) or call 612-475-1497 ext. 800.